

COMING SOON...RIVIERA UTILITIES NEW BILL

Please reference this account number when calling our office

Your Amount Due Please pay this amount



Riviera Utilities
P.O. Box 2050
Foley, Alabama 36536-2050

www.rivierautilities.com

Contact Numbers:
Foley - 251-943-5001 | 413 East Laurel Avenue, Foley AL 36535
Daphne - 251-626-5000 | 700 Whispering Pines Road, Daphne AL 36526

Invoice Date: April 22, 2015
Account Number: 99-99999-99
Amount Due: 373.02
Date Due: May 5, 2015
Customer Name: Public John Q.
Service Address: 125 Main Street

Report Outages/Emergences at 943-4999 or 625-4999

Information about your account

Summary of Charges

Balance Forward	\$0.00
Current Charges	\$373.02
Total Amount Due	\$373.02

Important Dates

This bill reflects all payments received on or before MM/DD/YY
Current Charges subject to disconnect if not paid by MM/DD/YY
* For Detail Charges See Reverse Side of Bill.

Important Late Fee information

Total Amount Due \$373.02

Bills not paid in full on or before the date due will be charged a penalty of \$6.00 or 1.5% of the unpaid balance whichever is greater and may be subject to temporary disconnection of service without further notice.

THIS AREA IS FOR SPECIAL INFORMATION ABOUT YOUR ACCOUNT: THIS INFORMATION COULD BE ABOUT A PAST DUE BILL OR A THANK YOU FOR YOUR PROMPT PAYMENT.

Important Messages



THIS AREA IS WHERE YOU WILL FIND IMPORTANT MESSAGES FROM RIVIERA UTILITIES, LIKE STORM INFORMATION, CALL BEFORE YOU DIG AND CURRENT PROMOTIONS

Compare Your Usage You can compare your current usage with the previous month and a year ago

	CURRENT			LAST MONTH			YEAR AGO		
	SVC DAYS	USAGE	DAILY AVG USE	SVC DAYS	USAGE	DAILY AVG USE	SVC DAYS	USAGE	DAILY AVG USE
ELECTRIC	33	2780	84.2	28	2860	102.1	30	2560	85.3
GAS	33	8	0.2	28	64	2.3	30	16	0.5
WATER	33	95	1.1	28	14	0.5	30	11	0.4

Please Detach And Return Bottom Portion When Making Payment.



Riviera Utilities
P.O. Box 2050
Foley, Alabama 36536-2050

ADDRESS SERVICE REQUESTED

Invoice Date: April 22, 2015
Account Number: 99-99999-99
Amount Due: 373.02
Date Due: May 5, 2015
Telephone Number: 251-943-5001

If address or telephone number is incorrect, indicate change(s) below.

Change of Address area

102 0000123 00 00000002 00000003



JOHN Q PUBLIC
125 MAIN STREET
FOLEY AL 36536-1234



Riviera Utilities
Payment Processing Center
P.O. Box 580052
Charlotte, NC 28258-0052

0900 1111 100000 36 290000 1 23



Send us your payment in the envelope provided to this address

TURN OVER TO VIEW THE BACK OF NEW BILL

Detailed information about your bill

Detail Charges

www.rivierautilities.com

SERVICE	METER NUMBER	CURRENT STATEMENT Reading	CURRENT STATEMENT Date	PREVIOUS STATEMENT Reading	PREVIOUS STATEMENT Date	USAGE	AMOUNT
BALANCE FORWARD							0.00
ELECTRIC RESID. ED	88193	874	04/20/2015	0	03/18/2015	20	0.00
GAS RESIDENTIAL	88193	5885	04/20/2015	5746	03/18/2015	2780	313.49
WATER-SINGLE FAMILY RESI.	1284	281	04/20/2015	273	03/18/2015	8	24.76
SEWER-SINGLE FAMILY RESI.	1177	1366	04/20/2015	1331	03/18/2015	35	26.60
SECURITY LIGHTS ED							26.03
SANITATION RESIDENTIAL							14.59
STATE UTILITY TAX							26.60
DIGITAL BASIC							74.95 CR
DIGITAL CONTROL BOX							5.95
DIGITAL PAY PER VIEW							9.95
Total Amount							373.02

ECA 0.123456789 KWH X ECA = \$3.79 Included in electric amount
 PGA 0.987654321-CCF X PGA = \$5.85- Included in gas amount

Supplemental Details for Account No. 99-99999-99

Description	Date	Time	Channel	Amount
DIGITAL PAY PER VIEW				
Snow White	04/01/2015	7:00 pm	channel 234	5.00
Melificent	04/11/2015	8:00 pm	channel 510	4.95
				<u>9.95</u>

Cost Adjustment Factors for Electric and Gas can be found here

If you have pay per view or other miscellaneous charges, the detail will be here

BILLING CYCLE

Utility statements are rendered on a monthly billing cycle. If you do not receive your utility statement, please contact Riviera Utilities promptly.

PAYMENTS

Payments are due when rendered and shall be paid by the Date Due printed on the front of this statement. Any account not paid on or before the Date Due will be assessed a penalty of \$6.00 or 1.5% of the unpaid balance whichever is greater. You may pay your bill by cash, check, money order, automatic draft or credit/debit card. Credit/debit card payments may be made in person at your local office, by phone or on-line at rivierautilities.com. A drop box is located at 413 East Laurel Ave, Foley or 700 Whispering Pines Road, Daphne. Payments placed in the drop box are credited to your account the following business day. Contact a customer relations representative for more information on payment options.

NON-PAY COLLECTION FEE – SERVICE DISCONNECTION

If your statement indicates that you have a balance forward, your account is past due and subject to disconnection without further

notice. Services may be disconnected for reason of non-payment of utility billings. If services are disconnected, additional charges will be applied to your account. To have services restored the outstanding balance on your account plus all additional charges must be paid in full.

ACCOUNT FINALS OR SERVICE TRANSFERS

If you are moving, remember, you are responsible for all account charges until you notify Riviera Utilities to close your account. Please have your utility account number ready when requesting a service change.