RIVIERA UTILITIES

Riviera is pleased to provide the 2020 Annual Water Quality Report. This report provides information concerning the drinking water source, treatment techniques, testing results, and an explanation of the results. Riviera is committed to providing quality drinking water that meets or exceeds all state and federal drinking water standards.

General Information



All drinking water, including bottled water, may contain small amounts of contaminants. The presence of contaminants does not indicate that water poses a health risk. Maximum Contaminant Levels (MCL's) are set at very stringent levels. To understand the possible health effects described for many regulated constituents, an individual would need to consume two liters of water every day at the

MCL level over a lifetime to have a one-in-a-million chance of exhibiting the described health effects. Possible contaminants include:

- Microbial contaminants, such as viruses and bacteria. These may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals. These occur naturally or from urban storm water run-off, wastewater discharges, oil/gas production, mining or farming.
- Pesticides and herbicides. Possible sources for these include agriculture, storm water run-off and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals. These contaminants can be byproducts of industrial processes and petroleum production. Possible sources include gas stations, urban storm water runoff and septic systems.
- Radioactive contaminants. These can occur naturally or as a result of oil and gas production and mining activities.

To ensure the safety of tap water, the Environmental Protection Agency (EPA) prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulates bottled water contaminants. Segments of the general populations are more vulnerable to contaminants in drinking water. Immunocompromised individuals should seek advice about drinking water from health care providers.

Based on a study conducted by ADEM with the approval of the EPA, a statewide waiver for the monitoring of asbestos and dioxin was issued. Monitoring for these contaminants is not required.

Definitions

Action Level (AL)- the concentration of a contaminant that, if exceeded, triggers treatment or other requirements.

Coliform Absent (ca)-Laboratory analysis indicates that the contaminant is not present.

Disinfection byproducts (DBPs)- are formed when disinfectants react with bromide and/or natural organic matter (i.e., decaying vegetation) present in source water. Locational Running Annual Average (LRAA)-yearly average of all the DPB results at each specific sampling site in the distribution system. Reported in a range. Maximum Contaminant Level (MCL)- the highest level of a contaminant that is allowed in drinking water. Maximum Contaminant Level Goa (MCLG)- the level of a contaminant in drinking water below which there is no known or expected risk to health.

Maximum Residual Disinfectant Level (MRDL)-the highest level of a disinfectant allowed in drinking water Millirems per year (mrem/yr)-measure of radiation absorbed by the body.

Nephelometric Turbidity Unit (NTU)-a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Non-Detects (ND)- laboratory analysis indicates that the constituent is not present above detection limits of lab equipment.

Not Reported (NR)-laboratory analysis, usually Secondary Contaminants, not reported by water system. EPA recommends secondary standards to water systems but does not require systems to comply. Parts per billion (ppb) or Micrograms per liter (µg/l)one part per billion corresponds to one minute in 2,000

years, or a single penny in \$10,000,000. Parts per million (ppm) or Milligrams per liter (mg/l)-

one part per million corresponds to one minute in two vears or a single penny in \$10,000.

Parts per quadrillion (ppq) or Picograms per liter (picograms/l)-one part per quadrillion corresponds to one minute in 2,000,000,000 years, or a single penny in \$10,000,000,000,000.

Parts per trillion (ppt) or Nanograms per liter (nanograms/l)-one part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000.000.

Picocuries per liter (pCi/L)-picocuries per liter is a measure of the radioactivity in water.

RAA–Running annual average

Standard Units (S.U.)-pH of water measures the water's balances of acids and bases. Water with <6.5 could be acidic, soft, and corrosive. A pH >8.5 could indicate that the water is hard.

Treatment Technique (TT)- a required process intended to reduce the level of a contaminant in drinking water. **Variances & Exemptions (V&E)**-State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

| Riviera Utilities | | | | | |
|-------------------|---|--|--|--|--|
| Water Sources | Seven groundwater wells producing from the Miocene Group undifferentiated | | | | |
| Treatment | Chlorination, Fluoridation, Corrosion Control, and pH Adjustment | | | | |
| Storage Capacity | Four tanks - 3,150,000 gallons | | | | |
| Customers | Approximately 15,564 | | | | |
| Interconnections | Summerdale Water, Perdido Bay Water, and Orange Beach Water | | | | |

| Operations Team | | | | |
|------------------|------------------------------------|--|--|--|
| Tony Schachle | Chief Engineer, Water & Wastewater | | | |
| Lee Kibler | Water Systems Engineer | | | |
| Brandon Fontaine | Water Plant Operations Supervisor | | | |

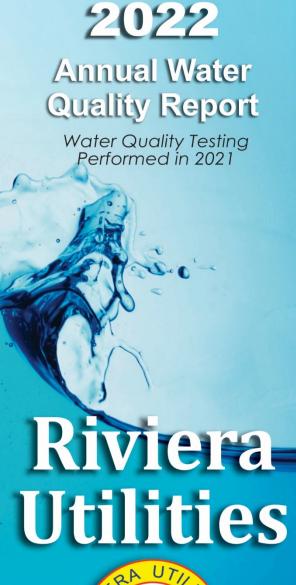
For information on customer piping and issues that result from backflow prevention, hot water tanks, water hammer, installation or material defects, please visit our website at <u>www.rivierautilities.com</u> and go to "water", and then to "facts on customer piping".

| Management Team | | | | |
|-----------------|------------------------------|--|--|--|
| Thomas DeBell | President, CEO, CAO | | | |
| Gia Long | Executive Vice President | | | |
| James Wallace | Chief Operating Officer | | | |
| Sam Williams | Chief Communications Officer | | | |

| Utilities Board | | | | |
|------------------|---------------|--|--|--|
| Ralph Hellmich | Chairman | | | |
| Barbara Ingram | Vice-Chairman | | | |
| Charlie Ebert | Director | | | |
| Perry Hand | Director | | | |
| Robert Schreiber | Director | | | |

The Utilities Board meets on the third Tuesday of each month at 1:00 p.m. in the office of the Board.

If you have any questions about this report or our monitoring requirements, please call Tony Schachle at Riviera Utilities at 251-943-5001.





Monitoring Schedule

Riviera Utilities monitors for contaminants according to a schedule assigned by the Alabama Department of Environmental Management (ADEM), using EPA approved methods and a state certified laboratory. Due to the infrequent change in contaminant concentrations, ADEM allows Riviera to monitor for some contaminants less than once per year.

| Constituent Monitored | Date Monitored |
|--------------------------------|-------------------|
| Inorganic Contaminants | 2019 |
| Lead/Copper | 2019 |
| Microbiological Contaminants | current |
| Nitrates | 2021 |
| Radioactive Contaminants | 2019 |
| Synthetic Organic Contaminants | 2019 |
| Volatile Organic Contaminants | 2019 |
| Disinfection By-products | 2021 |
| UCMR4 contaminants | 2018 |

Water Quality Protection

In complying with ADEM requirements, Riviera Utilities developed a Source Water Assessment plan that assists in the protection of Riviera's water sources. Riviera performed the appropriate assessment, performed public notification, and received an approved plan from ADEM. A copy of the report is available at the Riviera Utilities Water and Wastewater Department for review during regular business hours, or copies are available for purchase at a nominal reproduction fee.

Riviera Utilities continuously monitors the water production and water treatment facilities that deliver safe drinking water to customers. Riviera utilizes a Bacteriological Monitoring Plan to monitor for potential contamination from locations throughout the distribution system. Chlorine residual is routinely tested and bacteriological tests are run to ensure adequate disinfection is available to protect the drinking water. Results show that the required minimum free chlorine residual level of 0.2 mg/L is maintained. Riviera also has established a Cross-Connection Policy to ensure safe drinking water.

Please help us make these efforts worthwhile by protecting our source water. Carefully following instructions on pesticides and herbicides used for lawn and garden care, properly disposing of household chemicals, paints, and waste oil are all ways customers can help ensure drinking water is safe.

The table below contains results from the most recent monitoring which was performed in accordance with State and Federal regulations. The table shows only those contaminants that were detected. We are pleased to report that our drinking water meets or exceeds federal and state requirements.

| TABLE OF DETECTED DRINKING WATER CONTAMINANTS | | | | | | | | |
|---|---------------|--|-----------|-----------------|-----------------|---|--|--|
| Violation Level | | | Unit | | | Likely Source | | |
| Contaminants | Y/N | Detected | Msmt | MCLG | MCL | of Contamination | | |
| Alpha emitters | NO | Avg. 1.90 1.04-2.75 | PCi/l | 0 | 15 | Erosion of natural deposits | | |
| Radium-228 | NO | Avg. 2.53 1.49-3.56 | PCi/l | 0 | 5 | Erosion of natural deposits | | |
| Chlorine | NO | McAlily plant South plant 1.18-1.87 1.10-1.81 | ppm | MRDL=4 | MRDL= 4 | Water additive used to control microbes | | |
| Fluoride | NO | ND-0.30 | ppm | 4 | 4 | Erosion; water additive; discharge from factories | | |
| Nitrate (as Nitrogen) | NO | 1.1 | ppm | 10 | 10 | Runoff from fertilizer; leaching from septic tanks, sewage; erosion of natural deposits | | |
| TTHM [Total trihalomethanes] | NO | LRAA Range 0.98-10.5 | ppb | 0 | 80 | By-product of drinking water chlorination | | |
| HAA5 [Total haloacetic acids] | NO | LRAA Range ND-1.03 | ppb | 0 | 60 | By-product of drinking water chlorination | | |
| Secondary Contaminants * | | | | | | · | | |
| Aluminum | NO | ND-0.04 | ppm | n/a | 0.2 | Erosion of natural deposits or from water treatment | | |
| Chloride | NO | 7.70-8.60 | ppm | none | 250 | Naturally occurring or from discharge or runoff | | |
| Hardness | NO | 8.10-17.8 | ppm | none | none | Naturally occurring or from water treatment | | |
| Iron | | ND-0.07 | ppm | n/a | 0.30 | Naturally occurring; erosion; leaching from pipes | | |
| Manganese | NO | 0.01-0.04 | ppm | none | none | Naturally occurring in environment; dissolved minerals | | |
| рН | NO | 7.2-7.7 | S.U. | none | 6.5-8.5 | Naturally occurring or from water treatment | | |
| Sodium | NO | 3.4-6.8 | ppm | none | none | Naturally occurring in environment | | |
| Sulfate | NO | ND-4.6 | ppm | none | 250 | Naturally occurring or from discharge or runoff | | |
| Total Dissolved Solids | NO | 39.0-61.0 | ppm | none | 500 | Naturally occurring or from discharge or runoff | | |
| Zinc | NO | 0.11-0.18 | ppm | none | 5 | Erosion; discharge from factories; runoff from landfills | | |
| * Secondary contaminants have not | n-enforceable | guidelines relating to cosmetic o | r aesthet | ic effects in o | Irinking water. | | | |

Lead and Drinking Water

As required by federal and state agencies. Riviera uses an outside laboratory to monitor the distribution system for lead. Test results show that lead levels remain well below the minimum standard. The following information about lead is required to be in this report: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Riviera is responsible for providing high quality drinking water. Riviera does not control or maintain plumbing systems beyond the meter connections. To minimize the potential for lead exposure, flush taps for 30 seconds to 2 minutes before using water for drinking or cooking. Testing agencies are available for customers concerned about lead in drinking water. Information on lead in drinking water, testing methods, and steps to minimize exposure is available from the Safe Drinking Water Hotline or on the EPA's website (www.epa.gov/safewater). More information about contaminants to drinking water and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (1-800-426-4791).

UCMR4 Contaminants

The Fourth Unregulated Contaminant Monitoring Rule (UCMR4) required some systems to monitor for 30 unregulated contaminants during January 2018 through December 2020 on an assigned schedule. Our assigned sampling period occurred during 2018, and the results are in the table below.

| UCMR 4 Contaminants | | | | | | | |
|----------------------------------|--------------|-------------------|-------------------------------|--------------|-------------------|--|--|
| Contaminant | Unit Msmt | Level Detected | Contaminant | Unit Msmt | Level Detected | | |
| Germanium | ppb | ND | Tribufos | ppb | ND | | |
| Manganese | ppb | ND-12.5 | 1-butanol | ppb | ND | | |
| Alpha-hexachlorocyclo- hexane | ppb | ND | 2-methoxyethanol | ppb | ND | | |
| Chlorpyrifos | ppb | ND | 2-propen-1-ol | ppb | ND | | |
| Dimethipin | ppb | ND | Butylated hydroxyanisole | ppb | ND | | |
| Ethoprop | ppb | ND | O-toluidine | ppb | ND | | |
| Oxyfluorfen | ppb | ND | Quinoline | ppb | ND-0.02 | | |
| Profenofos | ppb | ND | Total organic carbon (TOC) | ppb | ND | | |
| Tebuconazole | ppb | ND | D Bromide | | 21.3-28.2 | | |
| Total permethrin (cis- & trans-) | ppb | ND | | ppb | ND | | |
| | 1 | 1 | I | 1 | 1 | | |
| Bromochloroacetic | ppb | 0.62-2.69 | Monobromoacetic | ppb | ND | | |
| Bromodichloroacetic | ppb | 0.52-3.52 | Monochloroacetic | ppb | ND | | |
| Chlorodibromoacetic | ppb | ND-0.48 | Tribromoacetic | ppb | ND | | |
| Dibromoacetic | ppb | ND-0.51 | Trichloroacetic | ppb | 0.69-19.1 | | |
| Dichloroacetic | ppb | 1.04-19.3 | | ppb | ND | | |

Primary Drinking Water Contaminants

Below is a list of Primary Drinking Water Contaminants and some Unregulated Contaminants that Riviera monitors according to a schedule assigned by the Alabama Department of Environmental Management (ADEM). Unless listed in the Table of Detected Drinking Water Contaminants, these contaminants were not detected in the drinking water.

| STANDARD LIST OF PRIMARY DRINKING WATER CONTAMINANTS | | | | | | |
|--|---------------------------|-------------------------------|-------------------------------|------------|-----|--|
| Contaminant | MCL | Unit of Msmt | Contaminant | MCL Unit o | | |
| Bacteriological Contaminants | | | trans-1,2-Dichloroethylene | 100 | ppb | |
| Total Coliform Bacteria <5% | | present/absent | Dichloromethane | 5 | ppb | |
| Fecal Coliform and E. coli 0 | | present/absent | 1,2-Dichloropropane | 5 | ppb | |
| Turbidity TT | | NTU | Di (2-ethylhexyl)adipate | 400 | ppb | |
| Cryptosporidium | TT | Calc.organ- isms/l | Di (2-ethylhexyl)phthalate | 6 | ppb | |
| Radiological Contamina | nts | ion ion | Dinoseb | 7 | ppb | |
| Beta/photon emitters | 4 | mrem/yr | Dioxin [2,3,7,8-TCDD] | 30 | ppq | |
| Alpha emitters | 15 | pCi/l | Diquat | 20 | ppb | |
| Combined radium | 5 | pCi/l | Endothall | 100 | ppb | |
| Uranium | 30 | pCi/l | Endrin | 2 | ppb | |
| Inorganic Chemicals | | | Epichlorohydrin | TT | TT | |
| Antimony | 6 | ppb | Ethylbenzene | 700 | ppb | |
| Arsenic | 10 | ppb | Ethylene dibromide | 50 | ppt | |
| Asbestos | 7 | MFL | Glyphosate | 700 | ppb | |
| Barium | 2 | ppm | Heptachlor | 400 | ppt | |
| Beryllium | 4 | ppb | Heptachlor epoxide | 200 | ppt | |
| Cadmium | 5 | ppb | Hexachlorobenzene | 1 | ppb | |
| Chromium | 100 | ppb | Hexachlorocyclopentadiene | 50 | ppb | |
| Copper | AL=1.3 | ppm | Lindane | 200 | ppt | |
| Cyanide | 200 | ppb | Methoxychlor | 40 | ppb | |
| Fluoride | 4 | ppm | Oxamyl [Vydate] | 200 | ppb | |
| Lead | AL=15 | ppb Polychlorinated biphenyls | | 0.5 | ppb | |
| Mercury | 2 | ppb | Pentachlorophenol | 1 | ppb | |
| Nitrate | 10 | ppm | Picloram | 500 | ppb | |
| Nitrite | 1 | ppm | Simazine | 4 | ppb | |
| Selenium | .05 | ppm | Styrene | 100 | ppb | |
| Thallium | .002 | ppm | ppm Tetrachloroethylene | | ppb | |
| Organic Contaminants | | | Toluene | 1 | ppm | |
| 2,4-D | 70 | ppb | Toxaphene | 3 | ppb | |
| Acrylamide | TT | TT | 2,4,5-TP(Silvex) | 50 | ppb | |
| Alachlor | 2 | ppb | 1,2,4-Trichlorobenzene | .07 | ppm | |
| Atrazine | 3 | ppb | 1,1,1-Trichloroethane | 200 | ppb | |
| Benzene | 5 | ppb | 1,1,2-Trichloroethane | 5 | ppb | |
| Benzo(a)pyrene [PAHs] | Benzo(a)pyrene [PAHs] 200 | | Trichloroethylene | 5 | ppb | |
| Carbofuran | arbofuran 40 | | Vinyl Chloride | 2 | ppb | |
| Carbon tetrachloride | arbon tetrachloride 5 | | Xylenes | 10 | ppm | |
| Chlordane 2 | | ppb | Disinfectants & Disinfection | Byproducts | | |
| Chlorobenzene | hlorobenzene 100 | | Chlorine | 4 | ppm | |
| Dalapon | alapon 200 | | Chlorine Dioxide | 800 | ppb | |
| Dibromochloropropane 200 | | ppt | Chloramines | 4 | ppm | |
| p-Dichlorobenzene 600 | | ppb | Bromate | 10 | ppb | |
| p-Dichlorobenzene 75 | | ppb | Chlorite | 1 | ppm | |
| 1,2-Dichloroethane 5 | | ppb | HAA5 [Total haloacetic acids] | 60 | ppb | |
| 1,1-Dichloroethylene | 7 | ppb | TTHM [Total trihalomethanes] | 80 | ppb | |
| cis-1,2-Dichloroethylene | 70 | ppb | | | | |