




# How to read your bill

Riviera Utilities  
413 East Laurel Ave  
Foley AL 36535

 [www.rivierautilities.com](http://www.rivierautilities.com)

Foley - 251-943-5001 | 413 East Laurel Avenue, Foley AL 36535  
Daphne - 251-626-5000 | 700 Whispering Pines Road, Daphne AL 36526  
Report outages and emergencies at 251-943-4999 or 251-625-4999.

Customer Name: SAMPLE BILLER  
Service Address: 205 MADISON LN  
Invoice Date: August 8, 2025  
Account Number: 2000000000  
Past Due Balance: \$0.00  
Past Due Balance Due:  
Current Charges: \$444.80  
Current Charges Due Date: August 27, 2025  
Total Amount Due: \$444.80

## Important Messages

### Pay your bill online!

- Visit [rivierautilities.com](http://rivierautilities.com)
- Chose 'PAY MY BILL' on the menu bar
- Select 'PAY ONLINE'
- Then login to your account and pay your bill

Scan the QR code to get started!



Call our Customer Service Department for more support.  
Foley: 251-943-5001 | Daphne: 251-626-5000

	Current			Last Month			Year Ago		
	SVC DAYS	USAGE	DAILY AVG USE	SVC DAYS	USAGE	DAILY AVG USE	SVC DAYS	USAGE	DAILY AVG USE
ELEC	32	2429	75.9				30	2173	72.4
IRRIG	32	0	0.0	28	1	2.4	28	0	0.0
WATER	32	72	2.3	28	67		29	997586	34399.5

## Summary of Charges

Past Due Balance \$0.00

Current Charges \$444.80

Total Amount Due \$444.80

This bill reflects all payments received on or before 08/08/2025  
Current Charges subject to disconnect if not paid by 09/04/2025

\*For Detail Charges See Reverse Side of Bill.

Total Amount Due \$444.80

Bills not paid in full on or before the date due will be charged a penalty of \$6.00 or 1.5% of the unpaid balance whichever is greater.

This account is paid automatically per your authorization. No action is required for this payment to process

The date of the automatic payment is the Current Charges Due Date, but the actual draft date may vary by a few days depending on your financial institutions policies, weekends, holidays, or special arrangements.

Please notify Riviera Utilities immediately if your bank or credit card information has changed.

If you have any questions or concerns about this bill, please contact a Customer Service Representative.

We thank you for being a valued Riviera Utilities Customer.

Please Detach And Return Bottom Portion When Making Payment.



Riviera Utilities  
413 East Laurel Ave  
Foley AL 36535

ADDRESS SERVICE REQUESTED

Invoice Date: August 8, 2025  
Account Number: 2000000000  
Past Due Balance: \$0.00  
Past Due Balance Due:  
Current Charges: \$444.80  
Due Date: August 27, 2025  
Total Amount Due: \$444.80

If address or telephone number is incorrect, indicate change(s) below.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

SAMPLE BILLER  
413 E LAUREL AVE  
FOLEY, AL 36535

Riviera Utilities  
Payment Processing Center  
P.O. Box 580052  
Charlotte, NC 28258-0052

- Unique identifier for the customer at this address. Please reference when calling the Riviera offices.
- Reflects all current and past due charges.
- Summary of past due charges and current charges to your account.
- Important dates regarding payments and disconnect dates.
- Amount charged if bill is not paid within specified time allotment.
- Riviera Message Center featuring important announcements, alerts, and updates.
- Monthly usage trend at this location compared to previous time periods.
- Change of address option here.
- Location to mail the payment for this bill.

10

**Detail Charges**

Acct#: 2000000000

Bill Date: Aug 8, 2025

[www.rivierautilities.com](http://www.rivierautilities.com)

SERVICE	METER	READING PERIOD CURRENT - PREVIOUS	READING CURRENT - PREVIOUS	USAGE USAGE * MULTI	AMOUNT
Previous Bill Amount					\$389.66
Payment Received on 07/28/25					-\$389.66
				<b>PAST DUE BALANCE</b>	<b>\$0.00</b>
100W HPS Existing					\$6.10
Sanitation					\$19.75
Residential Electric	20930092	07/28/25 - 06/26/25	2429 - 0	2429 kWh	\$297.62
--Demand Charge	20930092	07/28/25 - 06/26/25		10.710 X 1 = 11 kW	
ECA				2429 kWh @ \$0.0006876	\$1.67
--Purchased Electric		07/28/25 - 06/26/25	0 - 0	0 kWh	
Residential Water	B89144797	07/28/25 - 06/26/25	3590 - 3518	72 cgal	\$39.16
Water Irrigation	B94297749	07/28/25 - 06/26/25	441 - 441	0	\$10.00
Sewer Residential 3/4"					\$56.32
State Utility Tax					\$14.18
				<b>Total Current Charges</b>	<b>\$444.80</b>
				<b>TOTAL AMOUNT DUE</b>	<b>\$444.80</b>

11

**BILLING CYCLE**

Utility statements are rendered on a monthly billing cycle. If you do not receive your utility statement, please contact Riviera Utilities promptly.

**PAYMENTS**

Payments are due when rendered and shall be paid by the Date Due printed on the front of this statement. Any account not paid on or before the Date Due will be assessed a penalty of \$6.00 or 1.5% of the unpaid balance, whichever is greater. You may pay your bill by cash, check, money order, automatic draft, or credit/debit card. Credit/debit card payments may be made in person at your local office, by phone, or online at [rivierautilities.com](http://rivierautilities.com). A drop box is located at 413 East Laurel Ave, Foley, or 700 Whispering Pines Road, Daphne. Payments placed in the drop box are credited to your account the following business day. Contact a customer relations representative for more information on payment options.

**NON-PAY COLLECTION FEE - SERVICE DISCONNECTION**

If your statement indicates that you have a balance forward, your account is past due and subject to disconnection without further notice. Services may be disconnected for non-payment of utility billings. If services are disconnected, additional charges will be applied to your account. To have services restored, the outstanding balance on your account plus all additional charges must be paid in full.

**ACCOUNT FINALS OR SERVICE TRANSFERS**

If you are moving, remember, you are responsible for all account charges until you notify Riviera Utilities to close your account. Please have your utility account number ready when requesting a service change.

10

Details of billed services, meter readings, current charges, and taxes.

11

Energy Cost Adjustment for electric service and/or Purchased Gas Adjustment for natural gas service.

251-943-5001  
413 East Laurel Avenue  
Foley, Alabama 36536

251-626-5000  
700 Whispering Pines Road  
Daphne, Alabama 36526