

How to read your bill

Riviera Utilities 413 East Laurel Ave Foley AL 36535

www.rivierautilities.com

Foley - 251-943-5001 | 413 East Laurel Avenue, Foley AL 36535 Daphne - 251-626-5000 | 700 Whispering Pines Road, Daphne AL 36526 Report outages and emergencies at 251-943-4999 or 251-625-4999.

SAMPLE BILLER **Customer Name:** Service Address: 205 MADISON LN **Invoice Date:** August 8, 2025 Account Number: **→** 20000000000 Past Due Balance Past Due Balance Due: Current Charges: **Current Charges Due Date:** August 27, 2025 Total Amount Due:

Important Messages

Pay your bill online!

- → Visit rivierautilities.com
- Chose 'PAY MY BILL' on the menu bar
- → Select 'PAY ONLINE'
- → Then login to your account and pay your bill

Scan the QR code to get started!



	svc		Current		Last WOITH			i cai Ago			4	
>		DAYS	USAGE	DAILY AVG USE	SVC DAYS	USAGE	DAILY AVG USE	SVC DAYS	USAGE	DAILY AVG USE	'	
	ELEC	32	2429	75.9			0.0	30	2173	72.4		
	IRRIG	32	0	0.0	28	1	2.4	28	0	0.0		
	WATER	32	72	2.3	28	67		29	997586	34399.5		

Summary of Charges

Past Due Balance

\$0.00 \$444.80

\$0.00

\$444.80

\$444.80

Current Charges Total Amount Due

This bill reflects all payments received on or before 08/08/2025 Current Charges subject to disconnect if not paid by 09/04/2025 *For Detail Charges See Reverse Side of Bill.

\$444.80

\$444.80 **Total Amount Due**

Bills not paid in full on or before the date due will be charged a penalty of \$6.00 or 1.5% of the unpaid balance whichever is



This account is paid automatically per your authorization. No action is required for this payment to process

The date of the automatic payment is the Current Charges Due Date, but the actual draft date may vary by a few days depending on your financial institutions policies, weekends, holidays, or special arrangements.

Please notify Riviera Utilities immediately if your bank or credit card information

If you have any questions or concerns about this bill, please contact a Customer Service Representative

We thank you for being a valued Riviera Utilities Customer.

Please Detach And Return Bottom Portion When Making Payment.

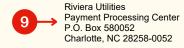


August 8, 2025 Invoice Date: Account Number: 2000000000 Past Due Balance \$0.00 Past Due Balance Due: \$444 80 **Current Charges:** Due Date: August 27, 2025 **Total Amount Due:** \$444.80

If address or telephone number is incorrect, indicate change(s) below.



SAMPLE BILLER 413 E LAUREL AVE FOLEY, AL 36535



- Unique identifier for the customer at this address. Please reference when calling the Riviera offices.
- Reflects all current and past due charges.
- Important dates regarding payments and disconnect dates.
- Amount charged if bill is not paid within 5 specified time allotment.
- Riviera Message Center featuring 6 important announcements, alerts, and
- Monthly usage trend at this location compared to previous time
- Change of address option here.
- Location to mail the payment for this bill.

Summary of past due charges and current charges to your account.



Detail Charges	Acct#: 2000000000	Bill Date	e: Aug 8, 2025	www.rivierautilities.com		
SERVICE	METER	READING PERIOD CURRENT - PREVIOUS	READING CURRENT - PREVIOUS	USAGE USAGE * MULTI	AMOUNT	
Previous Bill Amount					\$389.66	
Payment Received on 07/28/25					-\$389.66	
				PAST DUE BALANCE	\$0.00	
100W HPS Existing					\$6.10	
Sanitation					\$19.75	
Residential Electric	20930092	07/28/25 - 06/26/25	2429 - 0	2429 kWh	\$297.62	
Demand Charge	20930092	07/28/25 - 06/26/25		10.710 X 1 = 11 kW		
ECA				2429 kWh @ \$0.0006876	\$1.67	
Purchased Electric		07/28/25 - 06/26/25	0 - 0	0 kWh		
Residential Water	B89144797	07/28/25 - 06/26/25	3590 - 3518	72 cgal	\$39.16	
Water Irrigation	B94297749	07/28/25 - 06/26/25	441 - 441	0	\$10.00	
Sewer Residential 3/4"					\$56.32	
State Utility Tax					\$14.18	
				Total Current Charges	\$444.80	
				TOTAL AMOUNT DUE	\$444.80	

BILLING CYCLE

Utility statements are rendered on a monthly billing cycle. If you do not receive your utility statement, please contact Riviera Utilities promptly.

PAYMENTS

Payments are due when rendered and shall be paid by the Date Due printed on the front of this statement. Any account not paid on or before the Date Due will be assessed a penalty of \$6.00 or 1.5% of the unpaid balance, whichever is greater. You may pay your bill by cash, check, money order, automatic draft, or credit/debit card. Credit/debit card payments may be made in person at your local office, by phone, or online at rivierautilities.com. A drop box is located at 413 East Laurel Ave, Foley, or 700 Whispering Pines Road, Daphne. Payments placed in the drop box are credited to your account the following business day. Contact a customer relations representative for more information on payment options.

NON-PAY COLLECTION FEE - SERVICE DISCONNECTION

If your statement indicates that you have a balance forward, your account is past due and subject to disconnection without further notice. Services may be disconnected for non-payment of utility billings. If services are disconnected, additional charges will be applied to your account. To have services restored, the outstanding balance on your account plus all additional charges must be paid in full.

ACCOUNT FINALS OR SERVICE TRANSFERS

If you are moving, remember, you are responsible for all account charges until you notify Riviera Utilities to close your account. Please have your utility account number ready when requesting a service change.

Details of billed services, meter readings, current charges, and taxes.

Energy Cost Adjustment for electric service and/or Purchased Gas Adjustment for natural gas service.

251-943-5001 413 East Laurel Avenue Foley, Alabama 36536 251-626-5000 700 Whispering Pines Road Daphne, Alabama 36526

