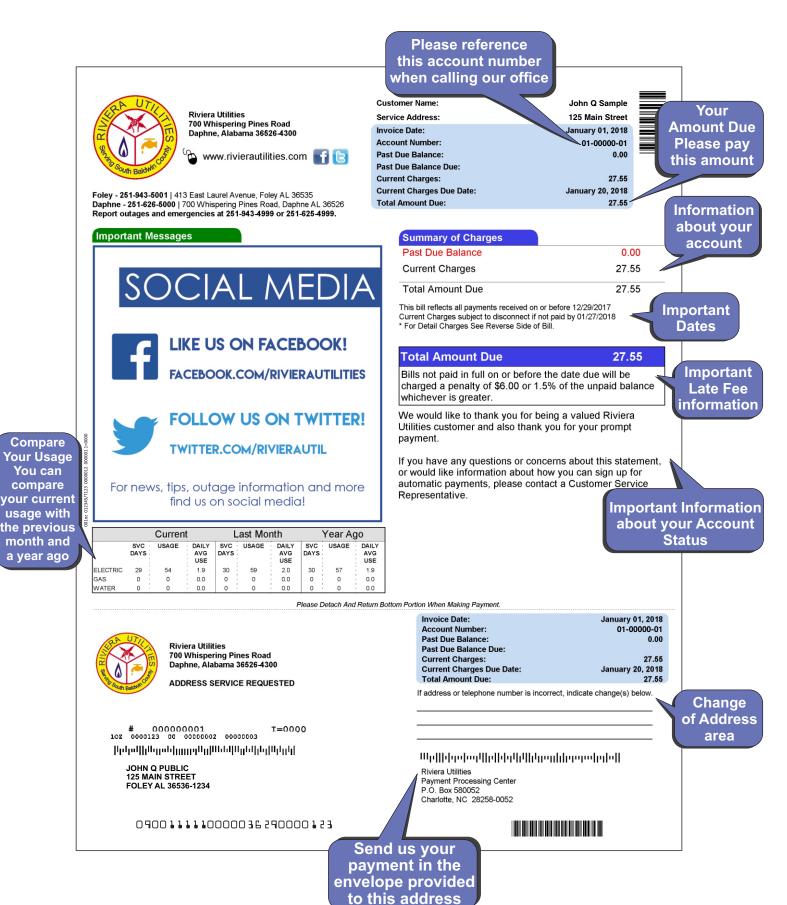
How to Read your Riviera Utilities Bill



Detailed information about your bill

Detail Charges	Acct #: 01-0	Acct #: 01-00000-01		Bill Date: Jan 1 2018			www.rivierautilities.com	
SERVICE	METER NUMBER	CURRENT Reading	STATEMENT Date	PREVIOUS Reading	STATEMENT Date	USAGE	AMOUNT	
PAST DUE BALANCE							0.00	
ELECTRIC GENERAL/COMM WD	101780	1551	12/29/2017	1497	11/30/2017	54	26.49	
STATE UTILITY TAX							1.06	
*								
* THE STATEMENT DEEL COTS								

Cost Adjustment
Factors for Electric
and Gas can be
found here

* THIS STATEMENT REFLECTS

* ALL PAYMENTS RECEIVED

* ON OR BEFORE 12/29/17

Total Amount 27.55

ECA 0.0012563 KWH x ECA = 0.06 Included in electric amount

If you have pay per view or other miscellaneous charges, the detail will be here

BILLING CYCLE

Utility statements are rendered on a monthly billing cycle. If you do not receive your utility statement, please contact Riviera Utilities promptly.

PAYMENTS

Payments are due when rendered and shall be paid by the Date Due printed on the front of this statement. Any account not paid on or before the Date Due will be assessed a penalty of \$6.00 or 1.5% of the unpaid balance whichever is greater. You may pay your bill by cash, check,

NON-PAY COLLECTION FEE - SERVICE DISCONNECTION

If your statement indicates that you have a balance forward, your account is past due and subject to disconnection without further notice. Services may be disconnected for reason of non-payment of utility billings. If services are disconnected, additional charges will be applied to your account. To have services restored the outstanding balance on your account plus all additional charges must be paid in full.

money order, automatic draft or credit/debit card. Credit/debit card payments may be made in person at your local office, by phone or on-line at rivierautilities.com. A drop box is located at 413 East Laurel Ave, Foley or 700 Whispering Pines Road, Daphne. Payments placed in the drop box are credited to your account the following business day. Contact a customer relations representative for more information on payment options.

ACCOUNT FINALS OR SERVICE TRANSFERS

If you are moving, remember, you are responsible for all account charges until you notify Riviera Utilities to close your account. Please have your utility account number ready when requesting a service change.